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Your donations during FY2016-2017 (July 1, 2016– June 30, 2017) made a real difference in the lives of our clients. We thank the following donors who made gifts or pledge payments of \$250 or more to support our work.

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The Arc Angel Society is comprised of Angels who make gifts or multi-year pledges of \$3,000 or more .

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These donors made contributions in honor or in memory of a Tributee.

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Thank you to these generous individuals who create more opportunities for our clients.

\$25,000+

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These donors empower our clients every day.

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RETURN SERVICE REQUESTED



For people with intellectual and developmental disabilities

1500 Howard Street
San Francisco, CA 94103

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SEE OUR COMPLETE CALENDAR OF EVENTS AT WWW.THEARCSF.ORG



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thearcsf.org

October 2017



The Arc

San Francisco

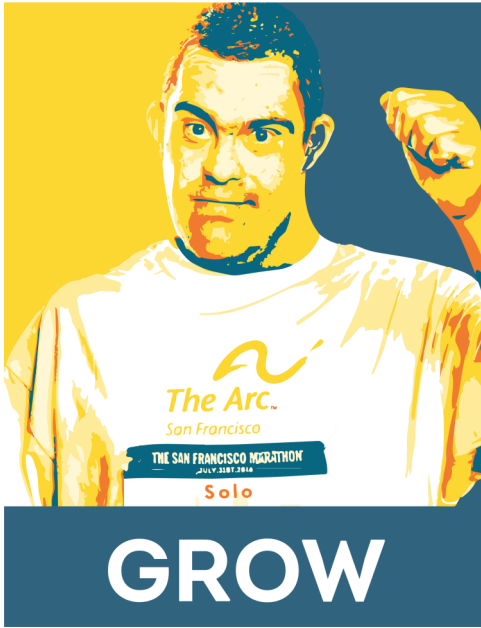
For people with intellectual and developmental disabilities



LEARN



WORK



GROW



ACHIEVE

**EVERYONE
DESERVES
A FUTURE.**

FY 2016-2017 ANNUAL REPORT

THE ARC SAN FRANCISCO CENTER FOR LIFELONG LEARNING | WWW.THEARCSF.ORG

Our mission is to transform the lives of adults with developmental disabilities by advancing lifelong learning, personal achievement and independence.

DEAR FRIEND OF THE ARC SAN FRANCISCO,

I am proud to share with you the highlights of our achievements in the past fiscal year 2016-2017.

People with developmental disabilities deserve the future of their dreams, and the results of the past year reflect more choices and opportunities for the individuals we support.

Our expanded education options, a new internship site, and increased number of clients in the workforce are creating more paths to success. Plus, our two long-awaited affordable housing sites opened their doors at last, providing the quality, affordable housing that transforms lives.

I'm grateful to our clients, families, partners, board and dedicated staff who continue to learn, grow, work and achieve our best together. And to our supporters, thank you for your generous donations of dollars, talent and commitment. I look forward to our partnership and continued success.

Sincerely,

Ellen Hanscom, Chair, Board of Directors

CLIENT PARTICIPANTS

FY 2016-2017

806

FY 2015-2016

844

Female 45% Male 55%

Includes adults with developmental disabilities in The Arc's San Francisco, Marin and San Mateo county programs. Reduction reflects clients moving out of service areas, medical leaves and end of life.



STATEMENT OF ACTIVITIES

FY 2016-2017*

REVENUE & SUPPORT

Total: \$11,565,300

Fundraising, Events & Special Activities
\$1,412,900 (12.2%)

Rent/Other Income
\$794,400 (6.9%)

Investment Income \$562,300 (4.9%)

Government Funding
\$8,795,700 (76.1%)

EXPENSES

Total: \$11,082,800

Administration
\$183,900 (1.7%)

Fundraising
\$596,200 (5.4%)

Program Services
\$10,302,700 (93%)

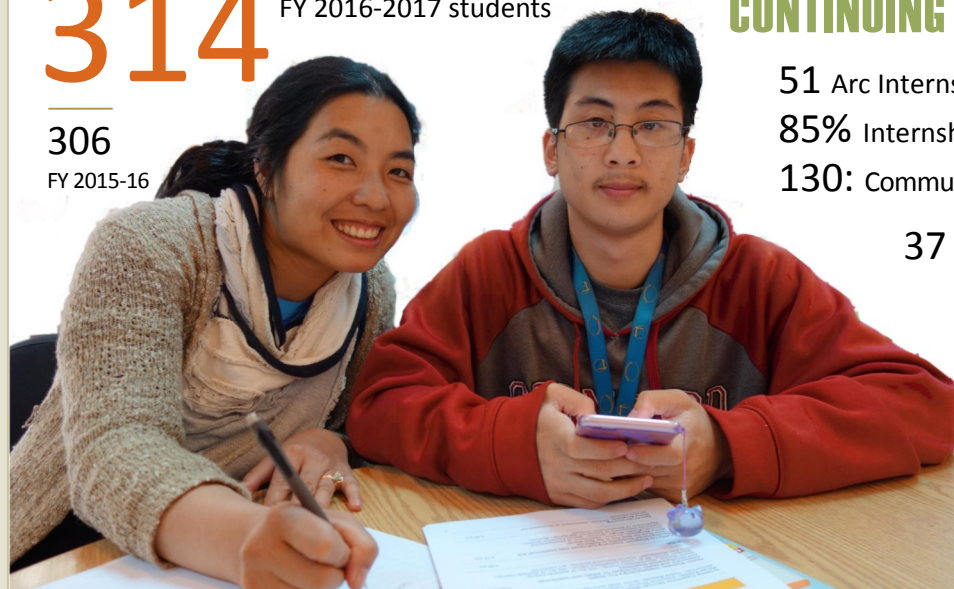
*The complete FY 2016-2017 audited Financial Statements for The Arc San Francisco will be available online at www.thearc.org, or contact us at (415) 255-7200.

*unaudited figures

314 FY 2016-2017 students

306

FY 2015-16



With help from his Education Navigator, Yuki Li (L.), Brandon plans his career path and college classes toward a future in Computer Science with Games Technology.

*through June 2016 at 5 sites: California Academy of Sciences, Intuit, PG&E, Royal Auto and the San Rafael Pacifics

CONTINUING EDUCATION

51 Arc Internship Program graduates*

85% Internship graduate placement rate

130: Community college students, SF, Marin & San Mateo counties

37 Adult Education classes at The Arc SF

25 Arc Allies client leadership program grads



EMPLOYMENT/CAREERS

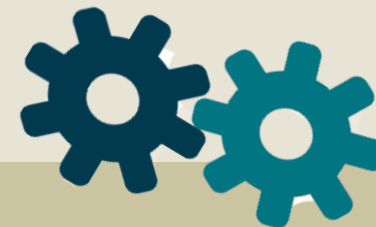
Employed clients

349

FY 2016-2017

FY 2015-2016

329



6% Increase in clients employed

38% Employed clients full-time

187 Total employment sites

(See list: www.thearc.org)

9 New employers

\$14.92 Clients avg. hourly wage

\$3.81MM Earned taxable income

NEW PLACEMENTS

FY 2015-16 55

FY 2016-17 45

HEALTH, SENIORS & RESIDENTIAL

Health
Advocacy
Services
Clients

132*

FY 2016-2017

167

FY 2015-2016

14,690 hrs. Health Care Case Management

1,765 interventions

Providing support for:

- Clinician Visits
- Health Screenings
- Vision Care
- Dental Health
- Podiatry
- Fitness
- Protective Advocacy
- Medication Monitoring

*Waitlisted clients have since been enrolled.



SENIORS PROGRAM

Participants over age 45 engaging in classes and activities on-site and in the community, plus weekly R.N. support

RESIDENTIAL SERVICES

Independent living support and housing advocacy

(FY 2015-2016: 35)
38 seniors
FY 2016-2017

(FY 2015-2016: 59)
62 clients
FY 2016-2017

RECREATION & THE ARTS



"Friends Like Me" Program
Game Nights and Theatre Workshops

FY 2016-17

95

Participants

FY 2015-16

87

Participants

ArtReach & Howard St. Studios art sales: \$6,617

VOLUNTEERS

1,495 volunteer hours

FY 2016-17

1,200

FY 2015-16

17 Regular volunteers

275 Total corporate and group volunteers

\$15,200 Raised by 10 PULSE of The Arc SF volunteers

THE CHALLENGES

People with developmental disabilities face:

- Limited access to **affordable housing**
- High rates of **unemployment** (80%)
- Lack of access to **higher education**

THE ACTIONS

- Opened two new housing sites in partnership with Mercy Housing
- Increased our **Arc Internship** sites to five; added more **Job Developers**
- Expanded **Education Navigation** support



The Arc Mercy Housing,
Page & Masonic Streets, SF

THE OUTCOMES

- **16 more Arc clients** now living in stable, safe, supported housing in San Francisco
- More **internship grad placements** at higher wages; career path positions
- **More clients in The Arc SF's history** able to access higher education



VIDEO

SEE GENA & CLIFFORD
IN "A KEY OF MY OWN"
AT THEARCSF.ORG



Gena, Arc Mercy Housing
resident, with a key of her own

Results