

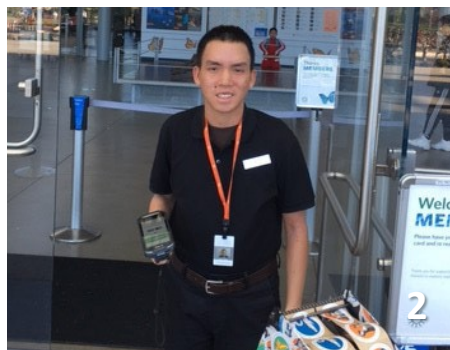
February 2019

Dear Friend of The Arc SF,

## Report: A Year of Resolve and Results

Thank you for making FY2017-18 a remarkable year for The Arc San Francisco and our program participants in San Francisco, Marin and San Mateo counties. At a time when our organization and our values were put to the test both politically and economically, we not only held the line against service cutbacks, we brought more opportunities to more individuals with developmental disabilities through smart, strategic partnerships.

I cannot stress enough the importance of friends like you who strengthen our mission with your exceptional support. I am delighted to share the impact of your commitment to our success as we look back at the past 12 months and anticipate an exciting year ahead with new initiatives and resolve to build a brighter future for every individual we serve.



**FY2017-18** 1. Mayor London Breed puts seniors and people with disabilities at the front and center of her new administration. 2. Aaron is one of six interns at the CA Academy of Sciences 3. Arc Residents like Connie receive monthly Good Neighbor training. 4. SF students ages 18-24 get a head-start on adult success through a new Transition Age Support Program. 5. Hayes Street Gallery features Artists from The Arc 6. Continuing Ed. students rally for free City College tuition. 7. Over 130 employers from Amazon to Zendesk hire clients from The Arc. 8. The Arc SF and Alzheimer's Association provide training and support to caregivers. 9. Lyft volunteers at the Friends Like Me recreation program help prepare weekly group dinners.

*(Details other side.)*

## Leading with Our Strengths

The past year was one of continued innovation and expansion of opportunities for our program participants in our key areas of focus: education, employment, healthcare and independent living.

In response to today's real-world demands, we extended our reach to include a new workforce development program for transition age youth, we added a new paid internship site to our roster of 5 businesses, and celebrated an extensive list of employers who continue to hire and promote employees from The Arc. And in keeping with our commitment to address the needs of our aging clients, we launched a new training program for caregivers impacted by the symptoms and strains of Alzheimer's disease and dementia.

## FY 2017-2018 Results

# 751

Total client  
participants in  
FY 2017-18

- **325 clients** participated in our **Adult Life and Path to College** classes on-site and at 4 area community colleges in SF, Marin and San Mateo counties where over 108 Arc students enrolled.
- Launched **Youth Workforce Development, Education and Career Preparatory** program to better prepare **Transition Age Youth ages 18-24** for adulthood. Through assessments, career exploration, peer-led site visits and customized job placement and support, we will provide 50 youth/year over 5 years with the accommodations and support they need to succeed. The program is in partnership with the SF Unified School District and the SF Department of Children, Youth & Their Families.
- We applauded **63 new employment placements** (13% increase y/y) with a total of **280 clients** now currently employed or in workforce prep.
- Became a designated **Disability Hiring Hub for Amazon**, Amazon Prime and Amazon Fresh fulfillment.
- We transitioned from unpaid to **paid internships** and **graduated 12 Arc interns** from 5 different business-partner sites at the California Academy of Science, Deloitte, Intuit, Royal Auto and the San Rafael Pacifics. Our **intern grad placement rate is 96%**.
- We provided **Health Advocacy to 145** clients with over **1,818 interventions**. We launched **Alzheimer's Support for Caregivers**, providing training for service providers, Arc staff, and families through workshops and support groups that help caregivers understand and cope with Alzheimer's and dementia.

## A Look Ahead at the New Year

As part of our Strategic Plan, our goal is to empower our clients, families, staff and partners to advance our mission across multiple spheres in the year ahead:

### Health & Wellness

*Implement Health Matters, a U.S. Department of Education-supported program that trains staff to support participants in incorporating physical activity and healthy lifestyles into daily living. The curriculum includes core concepts related to nutrition and the responsibility of choice.*

### Navigating & Coping

*Presentations by the CA Dept. of Developmental Disability Services and the Golden Gate Regional Center will be offered on:*

*-CalAble tax advantaged savings accounts (California Achieving a Better Life Experience)*

*-Navigating the state disabilities system to get the services you need.*

### Education & Employment

*Assist employers in building new pathways for people with disabilities to advance their careers.*

*Provide clients in the workforce with supported access to education and certification programs that will align employee skills development with employer business goals.*

Partnership is the story of our success in the past year. I'm confident that, with your support, the chapter we write for the new year will be even more impactful. Thank you for your continued commitment to our success.

Sincerely,



Matt Tarver-Wahlquist, CEO

P.S. The services that transform lives depend on your partnership. Thank you for your support. **Givearcsf.org**