YOU MAKE A DIFFERENCE

Your donations during FY 2018-2019 (July 1, 2018- June 30, 2019) made a real difference in the lives of our participants. We thank the following donors who made gifts or pledge payments of \$250 or more to support our work.

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Heart of the Arc Society Members have kindly remembered The Andrea Reid Arc SF in their estate plans. Marv Alvite † John Bagnani† Michelle Berntsont Edward Fisher† Shellev Gottlieb Jane Gwint Frank Haydent Elorence Hochmant Clare T. Hoovert Sejo Jahic Vera Jean Mariani † Dorothy & Joseph Miles LaVev & Brandt + Norquis Andree W. Owens † Jack Ploscowe† Violet Rentont Honorable Justin Rockwel Lawrence Rosenberg Bill Sabin Pietro Santini† Barbara Shupint Leo Sloss† Walter Slater Florence Tom t Ronald Tom Robert Lewis Weilt Italo Zarich†

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Arc Angels § The Arc Angel Society is comprised of Angels who make gifts or multi-year pledges of \$3,000 or more .

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Our corporate partners invest in our clients' success, changing lives and building awareness in the business and wider community.

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If you believe you made a gift between July 1, 2018 and June 30, 2019, and we have omitted or misspelled your name, please accept our apologies and contact the Development Office at 415-255-



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OCTOBER 2019 **FROM IMPOSSIBLE** TO I´M POSSIBLE



FY 2018-2019 ANNUAL REPORT



For people with intellectual and developmental disabilities



For people with intellectual

and developmental disabilities

THE ARC SF FY 2018-2019

Dear Friends of The Arc San Francisco,

As I reflect on the past year's achievements and challenges, I am grateful for the steadfast support of our board, staff, families and partners who help us provide a wide range of opportunities for Arc participants with developmental disabilities

As you'll note in this report, we are committed to supporting Arc participants to live their lives with self-determination and confidence, through programs specifically designed to provide them with the tools they need to continue their education, prepare for and find meaningful employment, live healthy lives and reside in housing designed to meet their needs. I thank The Arc's direct service and management staff for their professionalism and dedication in helping those we support develop the resilience to overcome barriers and strive for increased independence.

To our families, and employment and community partners, we could not do this without your generosity, voluntarism and advocacy. On behalf of all 804 adults and transition age youth we serve, please accept my gratitude for your belief in our participants and your commitment to the success of our mission.

Lastly, I want to welcome our newest board member, Leah Van der Mei, who joined us last spring, and offer a very special thank you to departing board members Courtney Broadus, Bruce Francis, Meg Rosegay, Gladys Rodriguez and Connie Tabas, whose many contributions to our success over the past nine years cannot be overstated.

Sincerely

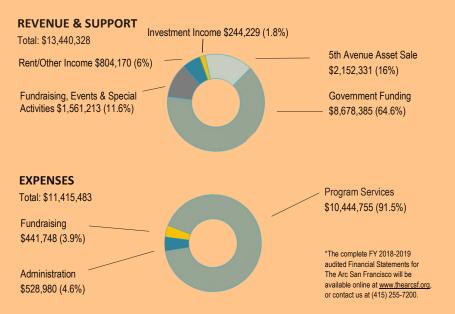
Ellen Hanscom

Ellen Hanscom, Chair, Board of Directors

804: Total Client Participants

Adults with developmental disabilities in The Arc's San Francisco, Marin and San Mateo county programs.

STATEMENT OF ACTIVITIES FY 2018-2019*





"My internship was really special. I learned to work in the real world, not just in a classroom, and after I graduated, I got hired! -Alex T., Deloitte Intern Graduate2019

Health Advocacy/Wellness

126 Health Advocacy Services clients 13,287 hrs. Health Care Case Management 1.731 Interventions

One-to-one case management is provided for: Clinician visits, age-appropriate health screenings, vision care, dental health, podiatry, fitness, nutrition, protective advocacy and medication monitoring.

Housing & Residential Services

58 Participants receiving independent living support and housing advocacy

Participants are supported in shopping, nutritious meal preparation, budgeting and financial management, neighbor relations and healthy relationships, as well as qualifying and applying for new housing situations, moving and settling in to new residences.

Employment / Careers

363 Clients employed or in workforce prep 88 New placements and upgrades (40% increase) 17% of placements were upgrades 80 Arc Internship Program graduates 5 Internship sites* (includes 3 new)

*California Academy of Sciences, Deloitte, SFPUC: Stantec, Brown & Caldwell, Webcor

369 Adult students 120 Community college attendees 49 Adult education classes at The Arc 14 Arc Allies Leadership grads

Seniors Program

Seniors stay active in community life with a full program of social, recreational and educational activities.

Volunteers

1.721 volunteer hours 20 Regular volunteers 300 Corporate & individual volunteers



149 Employer partners (14 new) 5 Employers hired additional clients

Services include:

Employment assessment, career exploration, site visits, job search and interview prep, job development and placement, internship coordination, job coaching and advancement planning.

Continuing Education

From young participants right out of high school to mid-life career changers and retirees, education and learning opportunities last a lifetime. Whatever the path, whatever the pace, The Arc's Education Navigation team provides guidance, support and coaching every step of the way.

48 Participants age 45+ engaging in classes and activities, plus weekly R.N. support

Recreation & The Arts

120 "Friends Like Me" participants (Dinner Club, Game Nights & Theatre) ArtReach & Howard Studios sales: \$12.342