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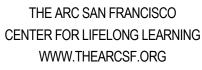






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San Francisco

For people with intellectual and developmental disabilities

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For people with intellectual

and developmental disabilities

Dear Friends of The Arc San Francisco,

As I reflect on the past year's successes and challenges, I am grateful for the steady support of our board, staff, families and partners who help us provide myriad opportunities for Arc clients with developmental disabilities.

THE ARC SF FY 2017-2018

I thank our board for recruiting The Arc's new CEO,

Matt Tarver-Wahlquist, whose experience and vision predicts a bright future, and

**Matt Tarver-Wahlquist**, whose experience and vision predicts a bright future, and especially **Sejo Jahic**, who chaired the Search Committee. I also want to offer a special thank you to departing board member **Todd Janzen** who will continue his leadership of the Business Advisory Council, and extend a big welcome to new board member, **Greg Vogel**.

As you'll note in this report, our support of the whole person is reflected in our wide-ranging programs that impact not only Arc clients but our community. From new internships and expanded employment opportunities to education, housing and health care access, our clients are prepared to meet the challenges of the 21st century. I thank The Arc's direct service and management staff for their professionalism and dedication in helping those we support overcome barriers and strive for increased independence.

And to our families, and employment and community partners, we could not do this without your generosity, voluntarism and advocacy. On behalf of all 751 Arc participants, please accept my gratitude for your belief in our clients and your commitment to the success of our mission.

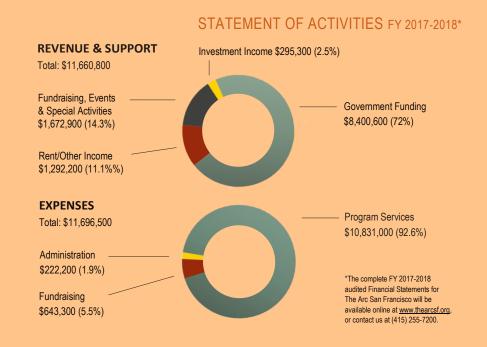
Sincerely

Ellen Hanscom

Ellen Hanscom, Chair, Board of Directors

## 751: Total Client Participants

Adults with developmental disabilities in The Arc's San Francisco, Marin and San Mateo county programs.





## **Employment / Careers**

280 Clients employed and in workforce prep

63 New placements (13% increase y/y)

14% of placements were promotions or upgrades

12 Arc Internship Program graduates

5 Internship sites\* (includes 1 new)

\*California Academy of Sciences, Deloitte, Intuit, Royal Auto, San Rafael Pacifics

135 Employer partners (11 new)14 Employers hired additional clients

Services include:

Employment assessment, career exploration, site visits, job search and interview prep, job development and placement, internship coordination, job coaching and advancement planning.

325 Adult students

108 Community college attendees

45 Adult education classes at The Arc

12 Arc Allies Leadership grads

## **Continuing Education**

From young participants right out of high school to mid-life career changers and retirees, education and learning opportunities last a lifetime. Whatever the path, whatever the pace, The Arc's Education Navigation team provides guidance, support and coaching every step of the way.

"I liked working in an office, but now I'm ready for something new. In my Arc Career Exploration class, we talk about what I want to do and the skills I need to get there. I love working with animals so that's where we're going to start." —Irina, Continuing Ed. student

## Health Advocacy/Wellness

145 Health Advocacy Services clients15,990 hrs. Health Care Case Mgt.1,818 Interventions

One-to-one case management is provided for: Clinician visits, age-appropriate health screenings, vision care, dental health, podiatry, fitness, nutrition, protective advocacy and medication monitoring.

# Housing & Residential Services

16 Clients celebrating 1 year of stable, safe housing at 2 Arc-Mercy Housing sites 62 Clients receiving independent living support and housing advocacy

## Seniors Program

33 Participants 45+ engaging in classes and activities, plus weekly R.N. support

#### Recreation & The Arts

120 "Friends Like Me" participants (Dinner Club, Game Nights & Theatre)

ArtReach & Howard St. Studios art sales: \$18.960

#### Volunteers

1,340 volunteer hours15 Regular volunteers360 Corporate & individual volunteers

