



Dear Arc Participants and Circles of Support,

I hope you are all well, and staying safe and healthy during this continued Shelter-In-Place.

There are so many elements of change and strain in our communities right now and we at The Arc are dedicated to creating space for discussions, support and connection. As a new leader, I am heartened by the outpouring of support we have seen from our stakeholders and for the ongoing peer support our participants are providing each other to navigate this difficult climate.

Phased Reopening Plan

In keeping with recent recommendations from the SFDPH, Arc managers are presently planning for a phased reintegration of Arc programs starting July 1. The first phase is not very different from our present service delivery - providing regular check-ins with each participant, lots of remote opportunities and activities, and as needed, direct one to one, in person support. As our communities continue to reopen, we will increase the amount of 1:1 in person participant support offered throughout our three counties. We will continue to partner with our participants to build program schedules that support them in meeting their goals.

In mid-May, we hosted a Participant and Circle of Support Town Hall with over 150 attendees. These informal gatherings have been a great way to answer your questions directly and be in community with each other. *Please find the FAQs from our May meeting on [The Arc SF Hub](#).*

Educational Day Programs

The Arc SF Hub continues to offer a full schedule of classes and activities. The Arc SF Edu Facebook page has a lot of excellent participation and communication. The Friendship Line is available now on Saturdays as well as during the week, and for those not able to access technology, activity packets are being delivered to participants so that they can stay engaged while at home.

Supported Employment

We are continuing job coaching support for our employed participants during this time, by both in person and remote support. Job development services are also in full swing, especially now that we have graduated interns who are entering the job search process. These activities are primarily being done remotely but some in person interviews for new jobs are taking place.

Residential

Residential services continue both in person and remotely. Our residential service team has shown great dedication to our participants throughout the SIP and continues to bring vital support to their homes each day.

Health Advocacy

Health Advocacy program is providing remote services and in-person essential services as needed now that medical appointments are under way again.

Administration

All of our administrative teams continue to operate, working remotely as much as possible, but in the office on a limited basis, and social distancing. Our main office number will be open to answer any questions during office closure, 415-255-7200. Please also [visit our website](#) for up to date resources and planning updates.

SFMTA Survey

You are invited to give MUNI feedback as they prepare for their Transportation Recovery Plan. Please visit the survey, [here](#).

Upcoming Events:

Please join us for the **Participants Town Hall, today, June 18, at 1 PM** by Zoom Meeting.

Families and Circles of Support: Your next Town Hall is next **Thursday, June 25, at 5 PM**, also by Zoom Meeting.

Zoom Meeting instructions can be found on the event calendar for June, [here](#).

Please also **mark your calendars for our next Board Meeting, Tuesday, August 11, 5:30 pm**. Zoom meeting instructions will be posted by mid-July.

Thank you for your continued partnership. Our teams are here to support so please do not hesitate to reach out.

With gratitude,

Kristen

Kristen Pedersen, Interim Executive Director

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