2023
Annual Report
July 2022–June 2023
OUR MISSION
To partner with adults with developmental disabilities as they design their futures and transform our communities through lifelong learning and self-determination.

OUR VISION
We picture a fair and just world where all people with developmental disabilities thrive.
MESSAGE FROM THE EXECUTIVE DIRECTOR

Thank you so much for your support of The Arc San Francisco last fiscal year.

We truly could not do the work we do without your generosity. We hope you’ll enjoy reading about your impact in this year’s annual report. As we assembled the stories and stats for this report, a theme jumped out at us – Leading from Within.

It is so common to look outside of yourself and outside of your organization for leadership. But if there’s one thing we know at The Arc SF, it’s that we are a community of leaders.

Participants were a great example of this in 2023. In our annual client survey, they let us know loud and clear that they wanted to run more of our programming themselves.

Immediately, our staff began building our next semester’s classes with this in mind, and now our participants are teaching fitness, internet basics, and more.

We are proud of our team at The Arc. They show leadership and they embrace challenges to help us achieve our goals and mission.

Many organizations look outside for an interim leader at times like this, but Esther was given this invaluable chance to grow and lead for six months.

As we continue to lead from within and in partnership with our community, we look to you, our supporters to help amplify our message of radical inclusion and belonging for people with disabilities in our community.

We look forward to continuing to share our strides towards disability justice with you.

Kristen Pedersen
Executive Director

Esther Landau
Interim Executive Director

You are seeing two of us signing this letter because when Kristen planned her maternity leave, she asked Esther to step up and fill the Executive Director role in her absence.
THANKS TO YOU WE SERVED

722 ADULTS WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

throughout the Bay Area including San Francisco, Marin and San Mateo county in the fiscal year of 2023 (June 1, 2022 – July 1, 2023).
HEALTH AND WELLNESS

134 Participants receiving health advocacy services.

108,887 Healthcare case management hours.

24 interventions

The Wellness program is a crucial support for our most vulnerable participants who have lacked medical attention for years due to fears, misunderstandings, or practical hurdles like scheduling issues, transportation limitations, or communication barriers. We help simplify access, guiding participants through these challenges.

Health Advocates conduct home visits, uncovering unsafe conditions and securing crucial referrals. Your generosity aids routine vaccinations and addresses diverse needs, from advocating for vulnerable individuals to supporting those battling severe anxiety or chronic ailments.

With your involvement, we prevented emergencies, making 24 crucial interventions—6 emergency room visits and 18 urgent care appointments—showcasing your commitment to proactive healthcare.

The image shown below is a digital duotone photograph presented in yellow hues. The picture depicts a conversation between a participant and their health advocate.
The Residential and Housing team takes pride in successfully enrolling 10 participants in both housing and the San Francisco Housing Authority (SFHSA) voucher program waitlist, guaranteeing access to affordable rent and enabling them to prioritize personal growth, well-being, and active community engagement.

We've been there every step as our participants slowly reconnected after the pandemic, easing worries about returning to work and day programs.

Collaborating closely with the Wellness Program, we ensured that all residential participants, including those not enrolled in Wellness, received their annual vaccination boosters.

We also provided vital support to several participants who underwent hospitalization due to surgeries or other procedures, extending our services to meet their recovery needs.

The image shown above is a black-and-white photograph of a participant looking at artwork in their home.
Our Lifelong Learning team had an exciting year, learning more about participant needs and interests.

We received 242 insightful contributions from 200 participants in our Participant Survey, resulting in an impressive 31% response rate. This invaluable feedback directly guides our efforts in refining and enhancing our services.

We found that participants want to learn more about life and social skills, health and wellness, and arts and creative writing. 40 percent of those surveyed reported liking in-person classes and 26.87 percent struggled with remote learning.

With your continued support, our team worked hard to ensure the return of onsite learning, enriching the educational experience. Additionally, around 37% of our programs now offer hybrid formats.

In response to participant interest, we expanded participant co-led classes from two to seven, covering diverse topics, from Black History and Chinese Culture to Fitness, Client Advocacy, Technology, and Sports.

The image features a participant reading a book at a table, with a green duotone effect applied to it.
The Arc SF Workforce Development team successfully assisted participants in securing employment in high-level roles such as digital communications and engineering assistance at Sundt-Walsh.

Our new partnerships with companies like Wyndham, IKEA, and Constellation Culinary at Cal Academy create a diverse range of job opportunities, allowing us to tap into various skill sets within retail, food, and customer service.

We expanded our internship opportunities internally at The Arc SF. This includes new roles in our operations team, focusing on building maintenance, as well as another role dedicated to supporting social media efforts.

Additionally, we’re pleased to announce the resumption of our in-person Transitional Age Youth (TAY) sessions. These sessions provide high school students with intellectual or developmental disabilities the opportunity to gain valuable workforce experience as they prepare to graduate.

A duotone purple image shows Morgan, The Arc SF’s operations intern, setting up the organization’s newest sensory room.
We had an amazing year at ArtReach! We kicked it off with our first in-person art show and fair in collaboration with our partners at Helpers Community, showcasing our community's artwork.

Your incredible support and contributions helped us to find a new location for our ArtReach studio in Burlingame. To commemorate the event, we hosted an open house that showcased a fashion show sponsored by Dragonfly Community Arts, featuring outfits made of recycled items.

Friends Like Me is back in person on Mondays and Wednesdays, hosting dinner and movie nights, giving our participants social opportunities after work or school. We also thank our young professional council Pulse for sponsoring our monthly dances every third Friday.
STATEMENT OF ACTIVITIES
FY 2022–2023

REVENUE AND SUPPORT

Total Operating Revenue:
$12,081,011

- Government Funding: $10,138,134 (83.92%)
- Corporate Funding: $147,240 (1.22%)
- Individual Donors: $1,403,080 (11.61%)
- Rent and Other Income: $392,557 (3.25%)
- Total Operating Revenue: $12,081,011 (100%)

TOTAL EXPENSES
$11,590,884

- Program Services: $10,605,641 (91.50%)
- Fundraising: $608,345 (5.25%)
- Administration: $376,898 (3.25%)
- Total Expenses: $11,590,884 (100.00%)
We had an exciting year of volunteering, thanks to the return of in-person events. We're grateful for our corporate partners like Zendesk and Deloitte who joined us for group volunteering, as well as our recurring individual volunteers who supported our mission.

Our young professional council, Pulse, played a key role in bringing back our monthly dances and collaborating with community partners like Oasis for additional social opportunities outside our campuses.

During Thanksgiving, 27 Rotarians brought joy to our different campuses, reviving our annual Rotarian Thanksgiving celebration in person.

After a successful first year, our Peer Mentor Program resumed its second year, allowing mentors to meet their mentees in person. We were delighted to connect with community volunteers and Arc participants, with 15 mentors in the fall and 13 in the spring.

The collage below shows participants at Oasis dancing.
Displayed above is a collage of pictures featuring participants of The Arc at various events. Among them, you can see attendees at a Giants Game, Douglas proudly displaying his artwork, and a snapshot from ArtReach’s fashion show.

**BOARD MEMBERS**

<table>
<thead>
<tr>
<th>Greg Vogel, <strong>Chair</strong></th>
<th>Albert Chang</th>
<th>Keith Lucken</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leah van der Mei, <strong>Vice Chair</strong></td>
<td>Amanda Copans</td>
<td>Catherine Nichols</td>
</tr>
<tr>
<td></td>
<td>Paul Deneys</td>
<td>Rochak Sethi</td>
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<td></td>
<td>Sara Desumala</td>
<td>Christine Totah</td>
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<td></td>
<td>Jane Diaz</td>
<td>Shannon Trevino</td>
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<td>Vernaé Gallaread</td>
<td>Brian Tsung</td>
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**THANK YOU TO OUR COMMUNITY PARTNERS**

- FENWICK
- GIANTS
- SAN FRANCISCO TOYOTA
- zendesk
- WAYMO
- pillsbury
- MARIN ONE
- GKV KAPITAL
- BRIGHTMARK
- Upwave
- Fox Rothschild
- TENISI 
  TECH
- HansonBridgett
- INTUIT
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- CALIFORNIA ACADEMY OF SCIENCES
- FIRST REPUBLIC BANK
- CalNonprofits
- AMC
- TIDE
- THE HIRSON FAPERST FOUNDATION
- Firespring
THANK YOU TO OUR CIRCLES OF SUPPORT

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Aczel, Luby & Andy
Allis, Allison
Aladjem, Laura
Albies, Erika
Alfaro, Leo
Allustiarti, Danny
Amaroso, Josephine
Anderson, Carol
Anderson, Dena
Anwar, Farah
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B, Danil
Baba, Nancy
Bailey, Lisa
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Bargman, Matthew
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Bartholomaa, Jace
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Barton, Pamela
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Bazeley, Noriko
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Becherer, Dale & Kinney, Cole
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Bennett, Yudi
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Blackstone, Cammy
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Bos, Marielle
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Brennan, Sean
Briggs, Teresa
Broussard, Betty
Brunts, Jim
Bruvoort, Joel
Burch, Kristian
Burch, Spenser
Byers, Lili & Straus, Peter
Bzdyra, Jaime

Cadioux, Doreen
Cajina, Reyna
Calihan, Erin
Cameron, Andrew & Jiyun
Campioni, Julie
Cariot, Aurele
Carvel, David
Carvel, Steven
Casas, Christopher
Castillo, Eliana
Chakrabarti, Avik
Chan, Genevieve
Chan, Jimmy
Chandra, Anurag
Chang, Albert
Chapman, Teresa
Cadieux, Doreen
Cajina, Reyna
Calihan, Erin
Cameron, Andrew & Jiyun
Campioni, Julie
Cariot, Aurele
Carvel, David
Carvel, Steven
Casas, Christopher
Castillo, Eliana
Chakrabarti, Avik
Chan, Genevieve
Chan, Jimmy
Chandra, Anurag
Chang, Albert
Chapman, Teresa
Chaput, Alison
Chase, Trevor
Chien, Maelin
Chimienti, Tom, Larry, & Pat
Chin, Lisa & Jason
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Clifford, Anthony
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Cohen, Aaron & Jeanine
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Conforti, Leslie
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Cook, Stephen
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Cooper, Owen
Copans, Amanda & Dean
Corntoi, Alta
Costello, David & Maureen
Coughlin, Thomas
Coulouras, Emily
Cox, Mick
Crain, Lucy & William
Crawford, Andrew
Crawford, Stephen
Creedon, Ryan

Criswell, Sara
Crowley, Ryan
Cumming, Beth
Cyphers, Elyse

Damato, Lindy
Daniels, Bridget
Daniels, Harrison
Daniels, Hayden
Daniels, Meredith
Daniels, Owen
Daum, Shan
Davey, Molly
Davidson, Catherine
Davidson, Noa
Davies, Jody
Davis, Billy
Dearman, Kelly
Dejone, Megan
Demartini, Albert
Devine, Elizabeth
Devoto, Christine
Devoto, Dennis
Devoto, Lisa
Devoto, Randall & Marlene
DeVito, Terry
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Diaz, Edwin
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Dixon, Toby & Noelke, Kelly
Dolton, Gail
Donaghue, Robin
Donovan, Alexa
Dorairaj, Arunkumar
Doye, Brittany
Dresen, Jennifer
Dresen, Julie
Dubuque, Janie & James
Dudum, Tarik
Duong, Rebecca
Duramy, Benedetta
Duskin, Christopher

Echiverri, Kathleen & Fe
Echiverri, Lila
Egusa, Mark
Eisenstein, Amy
Ellsworth, Andrew
Elrod, Eleanor
Else, Chuck
Enersen, Richard
Engler, Joe
Ensrub, Ruby & Richard & Wilcox, Shonna
Espritu, Camilla & Pamela
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Flores, Marivic
Ford, Brian
Forman, Darrel
Forrest, Jaccqualine
Forrest, Shelley & Andy
Fox, David
Francivech, James
Frankel, Tom
Fremen, Bonnie & Gary
Fremen, W
Frydenlund, Liza

Gala, Sasha
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Galvan, Patricia & Jenny
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Graham, Victoria
Grassill, Robert
Gray, Stuart
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Gregory, Michael & Karen
Grenier, Heather
Griffiths, Thomas
Groskreutz, Candace
Grueneisen, Donald
Grueneisen, Karen & Campisano, Guy
Guillet, Arturo & Cummins, Christopher
Guillet, Gloria
Gupta, Amit
Guzman, Merrell
Guzman, Susan

Hales, Thomas
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Hamilton, Julie & Brian
Hamilton, Katie
Hammerness, Melissa
Hammond, Mike
Handal, Carolina
Hanscom, Ellen
Harp, Emily
Harvey, Sean
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Hendrick, Katherine
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Higley, Justin
Hise, Bradford
Hodgson, Nick
Hoedt, Eric
Horn, Jack
Horn, Diane
Hornbeck, Pat & Tim
Hove, Megan
Howard, Robert
Hudgens, Laura
Huebner, Charles
Huhn, Kristina
Hunter, Carol
Hurley, Edwon
Hurst, Aaron
Huntz, Lois, Jeff, & Andrew
Huston, Olivia
Huston, Susan

Isbister, Katherine
Jacobs, Brian & Allison
Janzan, Todd & Jodi
Jayadevan, Swati
Jayaraman, Michelle
Jeffreies, Lily
Jeffery, Briana
Jeffries
Jehu, Patrick
Jerold, Kristin
Jiang, Joyce
THANK YOU TO OUR CIRCLES OF SUPPORT

Tung, Linda
Tyler, Martha
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Uchihara, Dahlia
Uhr, Cynthia
Umali, Georgia
Uphaus, Steve
Van der Mei, Leah
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Voong, Simon
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Wong, William
Woo, Brandon
Woo, Jennie
Woo, Raymond & Mei, Xue
Woods, Annie
Woods, Montgomery
Wu, John
Yang, Michelle
Yee, Edmund & Lim, Nancy
Young, Clay
Young, Evan
Yu, Eric
Yu, Terence
Yungert, Monika & George
Zangri, Dan
Zaveri, Hilda
Zetzer, Susan
Zheng, Hui
Zheng, Ryan
Zuegner, Jennifer

This list reflects gifts received from July 1, 2022 to June 30, 2023. We strive for accuracy - if we have made an error or omitted anyone, please contact Esther Landau at elandau@thearcsf.org or 415-918-7343. Thank you!

Your incredible support has been invaluable to us at The Arc San Francisco.

You can turn your one-time donation into a monthly donation when you join The Arc SF’s Monthly Giving Circle. No paperwork, no postage – just continuous support from your card. You can cancel at any time. We are grateful for your support.

Contact Us

For inquiries, you can reach us at 415.255.7200 or visit www.thearcsf.org

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