Every participant will have an Individual Covid Response Plan (ICRP) and wellness programs as needed. Meetings will be held monthly for the remainder of 2020. See the schedule here.

Manager about how remote supports can be given. Yes! Participants can receive residential services remotely, via telephone or computer. Participants can speak to their Service residential participants who choose to continue receiving face to face services at this time. All staff are required to wear a mask to do so. Staff will always wear a mask. If a residential participant accompanies staff into the community while receiving see you in person (like the foot doctor or dentist). Health Advocates will also regularly check-in with you about your

You must also always ride in the passenger side back seat and wear a mask.

Disinfecting Protocol for the agency and personal cars used by the Health Advocates.

or get a test done in person.

appointments.

fulfillment. It may take longer to find a job right now due to the high unemployment rate.

individual employment plans. There are some industries that are hiring a lot right now such as essential retail and rapid

or do skill sharing with other participant job seekers.

offices, job coaching will continue remotely and you can work with your coach to complete an assessment, update your

What is the protocol for entering the home of a residential participant?

When can we meet in groups?

Will staff and participants continue to use MUNI or other public transit to access programs?

What if there is another Shelter in Place?

When will the offices be reopened?

Can I still have a Health Advocate if I do not feel safe leaving my house at this time?

Can I have in person support and remote?

Are participants get what they need.

Yes! Many of our participants will have a hybrid of online classes and meetups with their group and then 1:1 community-based

Our team is also working with staff to find alternative transportation options to limit their exposure while in the field. For

Your Health Advocate will review these changes to you

Residential