FOR PEOPLE WITH INTELLECTUAL & DEVELOPMENTAL DISABILITIES

## The Arc Center for Lifelong Learning

February 2020

#### Dear Friend of The Arc SF,

#### Report: A Year of Resolve and Results

Thank you for supporting the success of The Arc San Francisco and our many participants with disabilities in San Francisco, Marin and San Mateo counties over the course of FY2018-19.

The challenges of the past year have strengthened our commitment to building a sustainable, resilient organization that balances responsible growth with new opportunities for those we serve. And at the heart of this is our community—the many champions and partners like you who make our mission possible.

Thanks to you, we are making a difference, and I am privileged to share the impact of our efforts together as well as a look ahead to the key initiatives that will further advance our vision for a more inclusive, equitable, and exciting future in 2020.



FY2018-19 1. E.D. Matt Tarver-Walquist and advocates at Capitol Action Day, Sacramento 2. Scott Kaplan and Valerie Tuiler-Laiwa host a new internship program with the SF Public Utilities Commission. 3. Residents at Arc Mercy Community Housing receive support to live healthy, independent lives. 4. Digital Literacy students launch The Arc Speaks Out podcast with a round-table on Gun Violence. 5. Artists from The Arc honor past participants and staff at a Day of the Dead ceremony. 6. SF Rotarians serve a Thanksgiving lunch to 300 diners. 7. UCSF Pharmacology students host a medications clinic at The Arc SF. 8. Internship grads like George Reyes at Survata are succeeding at Amazon, Deloitte, Salesforce and other leading companies throughout the Bay Area.

# Resilience, Resolve & Impact

The ability to meet and cope with challenges in ways that promote well-being is an essential attribute of resilient individuals and organizations. This past year brought into sharp focus the need to strengthen and scale the programs that ensure participants at The Arc can navigate and succeed in the new decade.

In response, we extended our reach to include a **new workforce development program in San Mateo county.** We brought our renowned **health advocacy services** to support **Arc Marin participants.** We celebrated a new **internship site** with our hosts at **Kaiser Permanente.** And in partnership with UCSF, we supported a new **Resilience Curriculum Pilot Program** that helps participants develop the skills and confidence to adapt to adversity and change.

#### FY 2018-2019 Results

369 participants took our Adult Life and Path to College classes, both on site and at four area community colleges in SF, Marin and San Mateo counties. Over 120 of those participants enrolled in community college courses.

Total client participants in FY 2018-19

- Our Workforce Development, Education and Workforce Preparatory program supported 40 Transition Age Youth ages 18-24 from Access and Galileo High Schools through assessments, career exploration, peer-led site visits and customized job placement and support. Now in Year 2, the program will provide a total of 250 youth over 5 years with the accommodations and support they need to succeed. The program is in partner-ship with the SF Unified School District and the SF Department of Children, Youth & Their Families.
- We applauded **88 new employment placements** (40% increase y/y) with a total of **363 participants** now currently employed or in workforce prep.
- We became a **Disability Resource** for the **SF Department of Emergency Management**, providing input and recommendations for accommodating persons with disabilities in emergency response and recovery.
- We celebrated the graduation of 12 Arc interns from 5 different business-partner sites at the California
  Academy of Sciences, Deloitte, SFPUC: Stantec, Brown & Caldwell, Webcor. Our intern grad placement rate
  is 96%.
- We provided Health Advocacy to 126 participants with over 1,730 interventions.

### A Look Ahead at the New Year

As part of our Strategic Plan, our goal is to empower our participants, staff and partners to advance our mission across multiple spheres in the year ahead:

#### **Digital Equity Initiative**

The Arc SF, the Mayor's Office of Housing & Community Development and PwC are partnering to advance digital literacy and technology access toward full inclusion for people with developmental disabilities. PwC volunteers will support computer literacy classes, one-to-one support and peer-to-peer Help Desk training beginning in Winter 2020.

#### Diversity, Disability & Inclusion

The Arc SF will launch Radian, a new resource providing solutions to employers building a more disability inclusive workforce. The Radian team offers an innovative approach to creating career opportunities for people with disabilities, using proven strategies that drive successful placement, management and advancement.

#### **Participant Opportunities**

ArtReach, the Arc's post-secondary art academy in Daly City will expand to our Howard Street Studio in San Francisco. Students in this innovative program pursue a major course of study, as well as explore different art forms in expressive, visual and digital media arts. Guest lecturers and community artists augment the curricula.

Partnership is the story of our success in the past year. I'm confident that, with your support, the chapter we write for the new year will be even more impactful. Thank you for your continued commitment to our success.

Sincerely,

Mat T.W

Matthew Tarver-Wahlquist, Executive Director

P.S. The services that transform lives depend on your partnership. Thank you for your support. **Givearcsf.org**